

BEFORE INSTALLATION

1. Check the plates from all packages.
2. Discoloration and color accents on the surface of the tiles are the effect intended by the manufacturer.
3. **ATTENTION** - the investor decides about the installation of the tile, any complaints related to the color and shade after the installation will not be considered.
4. The surface on which we plan to glue the product should be dry, straight, free of any paint, wallpaper or other cladding.
5. The prepared wall should be primed.
6. For priming we recommend a primer from the manufacturer's brand.
7. Obtain the necessary tools for assembly: level device, a toothed trowel, a diamond blade for cutting concrete, a wire brush.

ASSEMBLY

1. Spread the tiles on the floor from several packages and mix them together to create an investor-approved pattern.
2. The accepted pattern can be transferred to the wall.
3. Each tile should be matt / wiped on the side of gluing with a wire brush, which will significantly improve the adhesion of the tile to the glue.
4. For gluing, use a highly flexible, frost-resistant adhesive intended for gluing concrete tiles, we recommend a manufacturer's glue.
5. Apply the glue using a notched trowel to the entire surface of the tile, and then press the tile against the wall so that the glue fills the voids.
6. Any dirt on the the tile should be immediately washed with a soft sponge and water.
7. Do not use chemicals for cleaning.
8. The product is glued in horizontal rows, laid like bricks, controlling the required level and plumb.
9. We recommend the maintenance of 3-4 mm expansion joints from the walls, ceiling and floor.
10. **ATTENTION** - assembly works should be carried out at a temperature between + 5 ° C and + 25 ° C.
11. Until adhesive dries, the wall must not be exposed to direct sunlight or precipitation.

AFTER INSTALLATION

12. After about two weeks from installation, it is recommended to protect the tiles with impregnation from the manufacturer's brand.
13. **ATTENTION** - before impregnation, check whether the purchased product can be impregnated (**check the label**), and make sure that no efflorescence has been formed on it.
14. INCANA S.A. is not responsible for the consequences of using an un-recommended impregnation.
15. In a situation where calcium efflorescence appears, wash the plates with warm water, repeat the procedure several times if necessary.
16. In places exposed to atmospheric precipitation, efflorescence may be washed off by itself.
17. After final removal of efflorescence, the plate can be impregnated.
18. Calcium efflorescence is a natural effect, independent of the producer.
19. According to the European standard PN-EN 1338, calcium efflorescence can not be the treated as a complaint.
20. Care only by hand washing with warm water and a soft sponge.

- **An extended description of the assembly can be found on our website.**
- **Failure to follow instructions may void the warranty.**
- **Before using glue, primer and impregnant, read the instructions on the packaging.**
- **The works should be carried out in accordance with the "TECHNICAL CONDITIONS FOR THE EXECUTION AND RECEIPT OF BUILDING AND ASSEMBLING WORKS"**